

LVT: Luxury Vinyl Planks.

Important Information

In addition to instructions below, also refer to the SABS Installation of Resilient Thermoplastic and similar flexible floor covering materials STANDARD – SANS 10070. All Belgotex Luxury Vinyl Tile products are to be installed by a professional installer to validate warranty, also follow the Belgotex installation instructions.

PRODUCT HANDLING

- Store boxes flat; do not allow material to bend.
- Acclimatise the material in the area of installation for 48 hours before installation in small quantities without packaging as this will allow the material to relax and minimize expansion and contraction. Ideal installation temperature is between 18°C and 25°C. The material adapts to the temperature of the room in which it is installed and if correctly done will ensure setting of the adhesive.

SURFACES OF INSTALLATION/FLOOR PREPARATION

- To be installed on a permanently dry, clean, smooth, level, even, dust free, hard (minimum 3000psi compressive strength) non-porous and structurally sound cement/concrete surface, all old adhesive or residue of any sorts must be removed (if necessary, apply a primer as per supplier's recommendations), with not more than 3mm per 3 meters in all directions. If necessary, level the surface with a suitable self-levelling compound LEVELiTe F30.
- Always measure the moisture content of the floor before installation, ensure the maximum allowable moisture content is not exceeded.
- Moisture content to be a maximum of 3% when measured with a Hygrometer or Romus VD 4 moisture meter or other quality moisture measuring instruments. Ensure a damp-proof membrane is installed between the structure and the floor screed.
- Do not restrict expansion joints, bear in mind that you might need to fit a special profile to protect and finish off the flooring.

INSTALLATION

Refer to the Belgotex Technical Document

- Do not mix dye batches.
- Lay-out the job and chalk lines as you would for any other floor tile installation.
- Planks should not be cut less than 20cm long or less than half the width of the plank.
- Belgotex luxury vinyl products can be cut using a sharp utility knife – scribe and snap material.
- Belgotex luxury vinyl can be installed with underfloor heating using the screeding system (heaters installed and screeded over) vinyl to be installed over the screeded surface. It is important that a screed temperature of 27° C is not exceeded and it is therefore essential that a control thermostat be incorporated into the screed.
- Moisture content to be at a maximum of 3% before, during and after installation – use moisture meter to measure moisture and record/photograph the results.

ADHESIVES

- Adhesive selection – ITE GRIPiTE V50 is recommended by Belgotex to be used for the installation of all fully-bonded Belgotex LVTs. However, two part Epoxy or two part Polyurethane adhesive can also be used. Care must be taken when using these adhesives.
- Adhesive to be applied using a 1.5mm x 1.5mm notched trowel – see adhesive manufacturers' recommendations.
- Careful consideration must be given to telegraphing/ridging of adhesive.
- Press planks firmly against adjoining planks into adhesive
- After setting the planks into the adhesive the floor must immediately be rolled in both directions with a 68kg articulated roller.
- Remove any adhesive from the surface of the tile while wet, using a clean white damp towel.
- Allow adhesive to cure/set for not less than 24 hours before allowing traffic in the installed area (follow adhesive manufacturer's instructions).
- For more information on adhesives or adhesive selection contact Belgotex or your adhesive supplier.

CARING FOR YOUR BELGOTEX LVT

- Use protective walk-off mats in front of doors to remove excess soiling from shoes/feet. If mats are placed directly on top of your Belgotex vinyl floor, be sure the mats have a non-staining back as plasticizer migration will occur (no rubber mats to be used)!
- Use proper floor protectors on furniture legs, etc to prevent damage to your vinyl floor. Use protector mats to protect the floor from damage where castor wheels are in use (soft wheels, non-rubber).
- Sweep with a soft broom or use a microfibre mop for your floor daily to remove dust, loose dirt and grit.
- Clean liquid spills immediately to prevent the possibility of stains, slips or falls. Use warm water/neutral cleaner appropriate for vinyl flooring.
- Do not wax or use chemical treatment of any kind on your Belgotex luxury vinyl floor.
- Do not use black or brown mops or pads for cleaning as this can cause staining.
- Do not use excessive water to clean as this can cause damage to the sub floor.
- Belgotex LVTs are scratch resistant but not scratch proof.
- Unclipped pet nails can cause scratching.
- Flooring subjected to excessive heat and light exposure is subject to thermal degradation/fading, and as such must be protected from direct sunlight by installing sun-filter to the windows and drawing curtains or closing blinds when direct sun is present. Excessive expansion of the material can take place if exposed to intense direct sunlight. Use appropriate precautions to minimise potential effects on the flooring.

BENEFITS OF LVT

- **Cost Effective** - Vinyl is the more economical option than traditional wood or engineered floors.
- **Long Lasting** - While properly maintained, your floors will last you a lifetime.
- **Endless Options** - With so many options to choose from, vinyl offers something for everyone.
- **Natural Good Looks** - Innovation in the category through advanced technology makes realistic finishes possible.

- **Simple to Install** - Fast and simple and can be used immediately after installation. Trust our certified installers to lay your floor the way you want it. Easy application makes popular chevron and herringbone parquet styles possible.
- **Waterproof** - Exposed to splashes and spills, vinyl overcomes the handicap of parquet and laminates, and is the ideal flooring option for areas exposed to water like bathrooms and kitchens.
- **Soft and Silent** - Vinyl emits little to no noise compared to ceramics and other hard floors and is softer, too.
- **Easy to Clean** - As simple as ceramics – just sweep or vacuum. See our care section for more details.
- **Hard Wearing** - A protective wear layer stands up to dents, scratches and stains, while a fibreglass provides added stability. This serves to protect the integrity of the product in heavy traffic environments.

WARRANTY

- As per specific products guarantee indicated on documentation and sampling material.
- The vinyl flooring must be professionally installed to validate warranty.

1. Belgotex Provides a Warranty That:

- Belgotex flooring will be free of manufacturing defects.
- If such defect occurs, upon a verification of the defect, Belgotex will authorise repair or replacement of the affected area.

2. This Warranty Does Not Include the Following:

- Improper installation – not professionally installed or improper adhesive/trowel used. Workmanship errors should be addressed to the contractor who installed the floor.
- Installed with obvious manufacturing defects.
- Improper maintenance; dulled by soaps, detergents, harsh chemicals, dressings, one-step cleaners or wax.
- Damaged by narrow tipped heels, burns, cigarette burns, cuts, scratches, gouges and indentations including damage from improper floor protectors and furniture rests; staining caused by dyes tracked from carpet, fertilizers, coal, tar, driveway sealers, oil drippings or other similar materials; faded or discoloured by sunlight or heat generation.

- Problems or damage due to moisture and/or alkalinity in sub-floor; discoloration or bond release from hydrostatic pressure or excessive moisture caused by flooding, plumbing and appliance leaks and water leakage.
- Installed over unstable (installed over particleboard, chip wood or pressboard) or improperly prepared sub floors; wet/cold floor; radiant-heated with floor – recommended on cement sub-floors only. The use of ITE LEVELiTE F30 Self-levelling Compound is recommended.
- Different from samples or printed material in shade, colour or embossing. We recommend full planks are referred to before final selection is made.

3. Wear/Fading Warranty:

- Belgotex will supply new material of the same colour, design and grade, if available. If unavailable or discontinued, Belgotex reserves the right to select and supply similar Belgotex materials.
- One replacement floor only will be made for wear out, fading and staining of material. Claimants who received settlement may not claim again, and not additional replacement floors will be supplied.
- When honouring a claim on defective material due to manufacturing and that has been installed longer than 1 (one) year, a pro-rata reduction in the claim amount shall be calculated on date of purchase (this pro-rata reduction is also guarantee period dependant). For example, if material is guaranteed for 10 years, a 10% per year devaluation etc. shall apply as you have had the benefit of use of the material.

4. Other Limitations:

- This warranty is not transferable.
- Manufacturing defect must be reported within 3 months from the date of purchase.
- This warranty covers only properly installed and maintained floors.
- Belgotex excludes and will not pay for any consequential or incidental damages under this limited warranty.
- Belgotex will not pay for the loss of time, inconvenience or other incidental expenses incurred during initial installation.
- Belgotex reserves the right of final judgment and may refuse claims in certain instances.
- No representative, employee, or agent of Belgotex is authorized to modify or change the limited warranty as stated herein.

5. How to Contact Us:

This warranty service is available only by notice to Belgotex through the floor covering dealer from whom the purchase was made. Notification must be accompanied by a copy of the original receipt and can only be authorized by Belgotex.